

SharePoint (MOSS 2007) Case Study



Insurance Claims Decision Support System

iLink Systems built an insurance claims decision support engine for an subsidiary of large health benefits company that drastically reduces the number of claims routing errors and predictively flags and prioritizes duplicate or otherwise invalid claims for correction and recovery. Built on SharePoint Server 2007, the system has the ability to track claims status across departments, systems and processes. It also has the flexibility to define custom rules.

Core Features

- Forms integration into line-of-business systems, document libraries, workflow processes, and web services to help avoid duplicate data across the organization
- Enhanced security for forms inside and outside the organization without coding any custom applications
- Workflows enabling initiation, participation, tracking, and reporting for common business activities such as claims review and approval, issue tracking, and signature collection
- Integration with browsers, e-mail, and familiar Microsoft Office system client programs.
- Scalable architecture with support for web services and interoperability standards including XML and SOAP

This system uses MOSS 2007 (including custom web parts, document collaboration, wikis, people and group list, calendars, email integration, task coordination, social networking webparts, and surveys), SQL Server 2005, and .Net 3.0 (WPF).

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